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|--------------------------------|---|--|---|--|--|--|
| <b>QYCS Vision</b>             | To provide excellence in comprehensive care for adolescents and young adults aged between 15-25 years old diagnosed with cancer.  |  |   |  |  |  |
| <b>QYCS Values</b>             | <b>Inclusivity</b><br>We work towards accessible care for all young people with cancer regardless of hospital setting or location.  | <b>Integrity</b><br>At all times we act honestly, treating all people with dignity and respect.  | <b>Teamwork</b><br>We recognise the importance of teamwork and collaboration with consumers, health professionals, and across support services. Through teamwork, goals can be turned into accomplishments.   | <b>Innovation</b><br>We strive for discovery, to develop our knowledge, and embrace creative solutions through education, research and clinical expertise.   | <b>Empowerment</b><br>We work to build capacity and confidence within the community to advocate for the needs of young people with cancer. | <b>Accountability</b><br>We remain transparent, providing accurate timely reports and accept responsibility for our decisions. |
| <b>Our Commitment</b>          | To offer the best: safe, expert, age appropriate treatment, care and support for young people with cancer regardless of their place of residence in Queensland.   |  |   |  |  |  |
| <b>Our Strategies</b>          | <b>Consistency</b><br>Strengthening the development and promotion of a consistent equitable and flexible service enabling seamless transition through the cancer care pathway   | <b>Partnerships</b><br>Strengthening collaborations with a range of stakeholders to improve service integration to optimise youth cancer health outcomes   | <b>People</b><br>Building a workforce with the capacity and capability to deliver agile and innovative youth and young adult focused health and support services  | <b>Performance</b><br>Strengthening the delivery of a sustainable, integrated and high value youth cancer service driven by research and innovation.   |  |  |
| <b>Our Objectives</b>          | <ul style="list-style-type: none"> <li>Embed Multidisciplinary Team (MDT) psychosocial (P/S) review as standard youth cancer care practice</li> <li>Monitor referral to treatment (disease specific) MDT Meetings (MDTM) across public cancer centres</li> <li>Establish mechanisms to identify relevant open clinical trials</li> <li>Improve cancer care decision making by involving patients / families and GPs, keeping them informed throughout treatment and follow up</li> <li>Monitor service provision to assess if treatment is provided in accordance with the CSCFv3.2</li> <li>Promote adoption of the Clinical Cancer Care Framework* (2014 Cancer strategy) within Qld Health facilities</li> <li>Promote consistency of evidenced based care and treatment through an education program which meets the needs of diverse providers across the State</li> </ul> | <ul style="list-style-type: none"> <li>Harness the strengths of the QYCS network to pursue opportunities to lead, influence and advocate for youth cancer policy at state and national level</li> <li>Position the QYCS as an exemplar in youth cancer care service delivery through collaborations with relevant research and academic centres</li> <li>Develop and implement a Consumer and Community Engagement Strategy which involves the voice of young people and families in planning, evaluation and service improvement</li> <li>Strengthen relationships with relevant PHNs and community based providers across Queensland</li> <li>Lead the development of an Optimal Care Framework in Qld for youth cancer in collaboration with the Statewide Cancer Clinical Network (SCaCN)</li> </ul> | <ul style="list-style-type: none"> <li>Strengthen interdisciplinary models to maximise opportunities for innovative practice and professional development across Queensland</li> <li>Establish an Education Framework which outlines competency and career capabilities for multidisciplinary health professionals across Queensland</li> <li>Collaborate with CanTeen Australia, other jurisdictional Youth Cancer Services and SCaCN to build workforce capacity through the provision of credentialed courses and continuing professional development</li> <li>Consolidate national and international partnerships to share knowledge to ensure Qld youth cancer patients receive optimal care</li> <li>Utilise available human resources to provide safe, quality and sustainable services</li> </ul>                     | <ul style="list-style-type: none"> <li>Optimise the use of statewide cancer information systems relevant to QYCS in collaboration with the Queensland Cancer Control Analysis Team (QCCAT), SCaCN, CIRCS, Cancer Council Qld</li> <li>Optimise resources so the QYCS is agile and responsive to future research opportunities</li> <li>Improve the identification of workforce requirements</li> <li>Identify gaps in access especially in regional, rural and remote and Aboriginal and Torres Strait Islander communities in alignment with the Cancer Care Clinical Framework* (2014)</li> <li>Engagement with National and Statewide palliative care networks to identify gaps and improve access to high quality end of life and palliative care for relevant patients and their families</li> <li>Leverage on Queensland's telehealth and digital platforms to enhance seamless care across the state</li> </ul> |  |  |
| <b>Our measures of success</b> | <ul style="list-style-type: none"> <li>Youth cancer services are provided in alignment with the statewide clinical cancer care framework and within service capability (CSCFv3.2)</li> <li>Each QYCS cancer centre has a P/S MDTM schedule – reviewed annually</li> <li>Greater than 70% youth cancer public patients are referred to treatment and psychosocial MDTMs</li> <li>Quality improvement projects implemented in response to identified gaps in treatment and supportive care</li> <li>Transition pathways between Qld Health Cancer Centres and Primary Health Networks (PHN) and community based support organisations</li> <li>Access to psychosocial support services for cancer patients treated in the private sector improved through education and secondary consultations</li> </ul>  | <ul style="list-style-type: none"> <li>Actively engage with CanTeen Australia to build a national network of youth cancer services</li> <li>QYCS Strategic Advisory Committee consists of members</li> <li>Services are responsive to community views and facilitate our patients / families to be partners in their healthcare</li> <li>Relevant stakeholders are empowered through increased awareness and understanding of youth cancer care</li> <li>Evidence of treatment plans communicated to GP by public sector cancer services</li> <li>Actively engage with relevant Qld Dept. of Health statewide Clinical Networks (SCaCN, QCYCN and CIRCS)</li> </ul>  | <ul style="list-style-type: none"> <li>QYCS Statewide Education Framework progressively implemented</li> <li>Professional development will be delivered across multiple modalities including credentialed courses and workshops</li> <li>Competency capabilities in place to reflect minimum to advanced skills in accordance with CSCF capability level</li> <li>Mentoring framework developed to suit the diversity of the Queensland workforce</li> <li>Improved engagement with regional and remote staff in collaboration with Central Integrated Regional Cancer Service (CIRCS) and Qld Paediatric, Palliative Haematology Oncology Network (QPPHON)</li> <li>Health professionals communications workshop in place to improve skills for caring for with youth cancer patients in collaboration with CIRCS</li> </ul> | <ul style="list-style-type: none"> <li>Evaluation Framework endorsed and implemented</li> <li>QYCS Research Strategy developed</li> <li>Information systems enable regular reporting on defined formal performance measures and inform evaluation and quality improvement initiatives</li> <li>HR information systems will be utilised to assist delivery and reporting of health professional training e.g. TEACHQ</li> <li>Workforce education and training models developed in partnership with national and statewide stakeholders</li> <li>Improve development of workforce models that combine inpatient and outpatient care, MDTs, and other care services</li> <li>Increase access to open clinical trials for youth cancer patients</li> </ul>  |  |  |
| <b>Our Outcomes</b>            | Consistency of care will be promoted across the state through the use of MDTs, evidenced based protocols, guidelines and standards so young people with cancer are informed throughout their cancer journey.  | Youth cancer services are provided through a network of services linked to form an integrated, coordinated, efficient service, partnering with private sector and non-government support services where practicable.   | Qld will have an interdisciplinary youth cancer workforce with the capacity and capability to deliver agile and innovative youth focused health services.   | Youth cancer service improvement is supported by information systems, measures of quality, clinical and health service research and evaluation and education.  |  |  |
| <b>Our Foundations</b>         | <ul style="list-style-type: none"> <li>Cancer care statewide health service strategy 2014 - including Appendix A: Clinical Cancer Care Framework*</li> <li>CHQ Strategic Plan 2016-2020</li> <li>National Service Delivery Framework for AYA's</li> <li>QYCS Phase 3 Proposal</li> <li>Australian Youth Cancer Framework for AYA's (CanTeen draft Nov. 16)</li> <li>National Safety &amp; Quality Health Service Standards (NSQHSS)</li> <li>Qld Health Clinical Services Capability Framework (CSCF)v3.2</li> <li>CHQ Strategic Plan</li> </ul>  |  |   |  |  |  |

**Operational environment** Factors QYCS will need to take into account in achieving its objectives over the next three years are:

- Commonwealth funding and extension beyond 2020
- Youth Cancer Services are a new sub speciality therefore limited trained and expert health professionals available
- Limited formal pathways to assist transition from paediatric to adult cancer centres
- 5 year survival rate for AYA's with cancer relatively high at 89% which increases rates of chronic disease amongst survivors
- Survival rate for some diagnosis remain less than 50% (bone tumours, CNS tumours)
- Relationship with HHS and academic institutions provide opportunity to enhance innovation

## Service Actions

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|---------------------------|---|--|---|--|
| <p><b>1 – 2 years</b></p> | <ul style="list-style-type: none"> <li>• Embed Multidisciplinary Team (MDT) psychosocial (P/S) review as standard youth cancer care practice</li> <li>• Monitor referral to treatment (disease specific) MDT Meetings (MDTM) across public cancer centres</li> <li>• Establish mechanisms to identify relevant open clinical trials</li> <li>• Promote consistency of evidenced based care and treatment through an education program which meets the needs of diverse providers across the State</li> <li>• Improve cancer care decision making by involving patients / families and GPs, keeping them informed throughout treatment and follow up</li> <li>•</li> </ul> | <ul style="list-style-type: none"> <li>• Develop and implement a Consumer and Community Engagement Strategy which involves the voice of young people and families in planning, evaluation and service improvement</li> <li>• Strengthen relationships with relevant PHNs and community based providers across Queensland</li> <li>•</li> </ul>   | <ul style="list-style-type: none"> <li>• Establish an Education Framework which outlines competency and career capabilities for multidisciplinary health professionals across Queensland</li> <li>• Consolidate national and international partnerships to share knowledge to ensure Qld youth cancer patients receive optimal care</li> <li>• Utilise available human resources to provide safe, quality and sustainable services Strengthen</li> <li>• Improved engagement with regional and remote staff in collaboration with Central Integrated Regional Cancer Service (CIRCS) and Qld Paediatric, Palliative Haematology Oncology Network (QPPHON)</li> </ul>  | <ul style="list-style-type: none"> <li>• Optimise the use of statewide cancer information systems relevant to QYCS in collaboration with the Queensland Cancer Control Analysis Team (QCCAT), SCaCN, CIRCS, Cancer Council Qld</li> <li>• Identify gaps in access especially in regional, rural and remote and Aboriginal and Torres Strait Islander communities in alignment with the Cancer Care Clinical Framework* (2014)</li> <li>• Engagement with National and Statewide palliative care networks to identify gaps and improve access to high quality end of life and palliative care for relevant patients and their families</li> <li>- Evaluation Framework endorsed and implemented</li> <li>- QYCS Research Plan developed</li> <li>•</li> </ul> |
| <p><b>2 – 3 years</b></p> | <ul style="list-style-type: none"> <li>• Monitor service provision to assess if treatment is provided in accordance with the CSCFv3.2</li> <li>• Promote adoption of the Clinical Cancer Care Framework* (2014 Cancer strategy) within Qld Health facilities</li> <li>• Access to psychosocial support services for cancer patients treated in the private sector improved through education and secondary consultations</li> <li>• Transition pathways between Qld Health Cancer Centres and Primary Health Networks (PHN) and community based support organisations</li> </ul>  | <ul style="list-style-type: none"> <li>• Position the QYCS as an exemplar in youth cancer care service delivery through collaborations with relevant research and academic centres</li> <li>• Lead the development of an Optimal Care Framework in Qld for youth cancer in collaboration with the Statewide Cancer Clinical Network (SCaCN)</li> <li>• Harness the strengths of the QYCS network to pursue opportunities to lead, influence and advocate for youth cancer policy at state and national level</li> <li>•</li> </ul> | <ul style="list-style-type: none"> <li>• Strengthen interdisciplinary models to maximise opportunities for innovative practice and professional development across Queensland</li> <li>• Collaborate with CanTeen Australia, other jurisdictional Youth Cancer Services and SCaCN to build workforce capacity through the provision of credentialed courses and continuing professional development</li> <li>• Professional development be delivered across multiple modalities including credentialed courses and workshops</li> <li>• Mentoring framework developed to suit the diversity of the Queensland workforce</li> <li>• Health professionals communications workshop in place to improve skills for caring for with youth cancer patients in collaboration with CIRCS</li> </ul> | <ul style="list-style-type: none"> <li>• Optimise resources so the QYCS is agile and responsive to future research opportunities</li> <li>• Improve the identification of workforce requirements</li> <li>• Quality improvement projects implemented in response to identified gaps in treatment and supportive care</li> <li>• Leverage on Queensland's telehealth and digital platforms to enhance seamless care across the state</li> <li>• HR information systems will be utilised to assist delivery and reporting of health professional training e.g. TEACHQ</li> <li>• Workforce education and training models developed in partnership with national and statewide stakeholders</li> </ul>  |