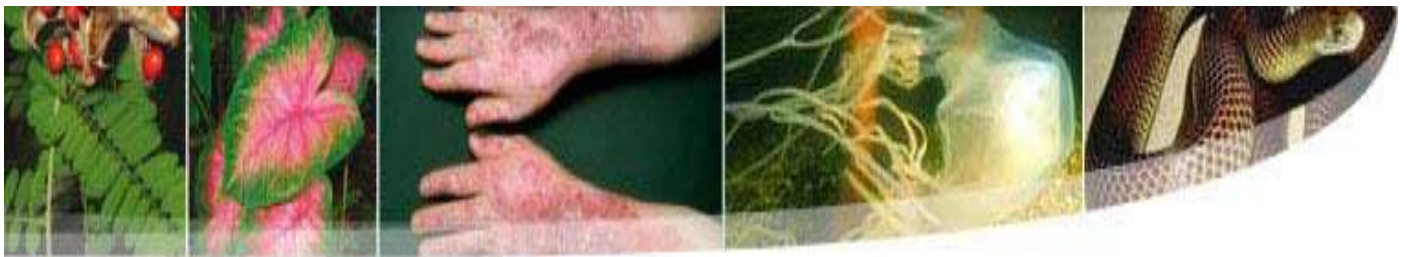


ANNUAL REPORT

2011



QUEENSLAND POISONS INFORMATION CENTRE

13 11 26

Poisons Information Centre
Royal Children's Hospital
Pharmacy Department
Level 1
Foundation Building
Herston Road
Herston QLD 4029

www.health.qld.gov.au/poisonsinformationcentre

Queensland Poisons Information Centre

Annual Report 2011

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Mission Statement

To maximise the health of the people of Queensland by providing timely, appropriate information in poisoning or suspected poisoning situations and by the promotion of poisoning prevention.

Role and Philosophy

The role of the Queensland Poisons Information Centre (QPIC) is to provide the public and health professionals with prompt, up-to-date and appropriate information, and advice to assist in the management of poisonings and suspected poisonings. Members of the public may be given first aid instructions, possible symptoms to watch for, advice on the need for medical attention in poisonings, and general advice on poisoning prevention. Unnecessary visits to medical facilities may be avoided in minor accidental poisonings by the timely provision of advice and reassurance. Health professionals are also given advice in the management of poisoned patients.

Location

The Queensland Poisons Centre is located in the Pharmacy Department of the Royal Children's Hospital, Brisbane and has been in operation since 1973. The QPIC employs a team of pharmacists specialising in toxicology to handle poisoning calls.

Telephone Access

The Queensland Poisons Information Centre can be reached on 13 11 26. This number is available Australia-wide for the cost of a local call (excluding mobile phones). The QPIC receives calls from all over Queensland, northern New South Wales, Papua New Guinea and surrounding areas.

Hours of Operation

The QPIC operates Monday to Friday (08:30 to 21:00), Saturday (08:30 to 19:00) and Sunday (08:30 to 19:00). Outside these times, calls are diverted to the NSW Poisons Information Centre. The overnight calls are taken primarily by the NSW centre, with the WA, VIC and QLD centres assisting with these overnight shifts.

Website

For more information, visit the Queensland Poisons Information website at <http://www.health.qld.gov.au/poisonsinformationcentre>

Staffing

Director

Hugh Miller B Sc Pharm, Grad Cert Man, Dip Hosp Pharm (Admin)

Manager

Carol Wylie B Pharm, Grad Dip Hosp Clin Pharm

Consultant Toxicologist

Dr. Colin Page, MBChB FACEM MMedSci(Clin Epi), Clinical Toxicologist, VMO QLD PIC & Emergency Physician, Princess Alexandra Hospital.

Colin provides regular continuing education, protocol and guideline development and is a spokesperson for the centre on poisoning related issues.

Specialists in Poisons Information

The QPIC is staffed by a total of 3.6 Full Time Equivalent (FTE) of specialists in poisons information. The following people were available to be rostered on a part time basis as poison information specialists at the QPIC in 2011.

- Emily Brooks B Pharm
- Jessica Bunker B Pharm
- Anita Champion B Pharm
- Lauren Chetty B Pharm
- Michele Cree B Sci B Pharm GradDip Clin Pharm
- Danielle Dean B Pharm
- Meghan Fitzpatrick B Pharm, GradDip Clin Pharm
- Anna Goggin B Pharm
- Nicolette Graham B Pharm, M Clin Pharm
- Fiona Gregory B Pharm FSHP
- Karen Kwan B Pharm
- Genevieve Messina B Pharm G Cert Tox
- Fauzia Muhammed B Pharm
- Lyn Robinson B Pharm Dip Hosp Pharm
- Sonya Stacey B Pharm PGDip (Child Health) PGCert (Health Mgmt)
- Jenny Stubbs B Pharm
- Michael Toon B Pharm
- Kriss Yunker BSc (Hons) B Pharm

Administration

Natalie Burnham

Consultants

Numerous external consultants from a variety of Queensland organisations and government departments are available to the Poisons Information Centre, for advice or direct referral. These consultants range from the Queensland Museum and Queensland Herbarium staff, to the Environmental Health and Workplace Health and Safety officers. These departments and organisations continue to offer a valuable service to the Poisons Information Centre

Medical Consultants

The Poisons Information Centre has access to a number of clinical toxicologists. These clinicians are available on a 24 hour roster for direct advice to a poisons centre specialist, or referral to a practitioner requiring management advice in a poisoning. These cases may involve both adults and children and are usually complicated or severe in nature.

Alfred, Sam. MB BS, FACEM, Dip Tox
Armstrong, Jason. MB ChB FACEM
Buckley, Nick. MD FRACP
Chan, Betty. MB BS, FACEM, PhD
Daly, Frank. MB BS, FACEM
Dawson, Andrew MB BS, FRACP, FRCP (Edin)
Downes, Michael. MB ChB FACEM
Dowsett, Robert. MB BS, FACEM
Graudins, Andis. MB BS, PhD, FACEM, FACMT
Gunja, Naren. MB BS, FACEM
Isbister, Geoffrey. B Sc, MB BS, FACEM
Kerr, Fergus MB BS, FACEM, MPH
Zeff Koutsogiannis MB BS, FACEM
Little, Mark. MB BS, FACEM, MPH&TM, DTM&H (Lon)
McCoubrie, David. MB BS, FACEM
Murray, Lindsay. MB BS, FACEM
Page, Colin. MB BS, FACEM
Soderstrom, Jess MB BS, FACEM
White, Julian. MB BS, MD FACTM
Whyte, Ian. MB BS (Hon), FRACP, FRCPE

Fellows in Training

Gault, Alan. MB ChB(Dub), BAO(Dub), BA HSc, FACEM
Hoggett, Kerry. MBBS GCertClinTox FACEM
Roberts, Darren. B Pharm, MB BS, FRACP

National Direction for the Poisons Information Centres

The Queensland Poisons Information Centre initiated a review of the current status of Poisons Information Services across Australia and the relationships between the existing centres. A submission was made to the Australian Health Ministers' Advisory Council (AHMAC) in February 2011, where AHMAC instructed the Health Policy Priorities Principal Committee to undertake detailed analysis and consultation on the establishment of a national poisons information service. Since this time NSW Health has led this work on behalf of all jurisdictions, with frequent consultation and feedback occurring from all relevant parties. The final result of these undertakings is expected to occur in 2012.

Research Activities and Publication Reviews

- Review of the Queensland Health and Royal Flying Doctor Service Primary Clinical Care Manual 7th edition, 2011: Poisoning and drug emergencies and Toxinology sections. Carol Wylie and Colin Page
- Review of the Royal Brisbane and Women's Hospital Prescribing Guidelines 2nd edition, 2012: Emergency Medicine - Common Drug Overdoses section. Carol Wylie and Colin Page

Data Collection and Feedback

- QPIC call data relating to five opioid agents and stimulants was supplied to the Rocky Mountain Poison and Drug Centre as part of an international study investigating trends in prescription medicine exposures.
- The QPIC supplied data to various public health agencies on exposures to antiseptic handwash preparations, caffeinated energy drinks and lye water exposures.
- The QPIC also provided call data on exposures to colchicine, ethylene glycol and methanol containing products to individual researchers.
- Media statements were provided on call data to the centre on snake bites and also therapeutic errors of analgesics in children. Dr Colin Page was involved in an interview for channel Nine news regarding the later. July 2011

Poisons Prevention Activities

- Printed material (phone number stickers, brochures and leaflets) was supplied to members of the public, childcare centres, kindergartens, schools, health centres, GP surgeries etc throughout the year.

Training for QPIC Staff

- *One to two staff attended:*
National Poisons Centre meetings throughout the year (two held in NSW, one in Vic)
- *Majority of staff attended:*
National Poisons Centre meetings video-conferenced in Brisbane (two meetings)
- Monthly continuing education sessions by Dr. Colin Page (Clinical Toxicologist).
Topics included:
 - lead poisoning and use of chelating agents
 - hypoglycaemic agent exposures
 - carbon monoxide exposures
 - management of poisonings in the emergency department
 - use of High Dose Insulin and the treatment of hypotension in poisonings
 - illicit drug exposures
 - inhalation of chemicals and respiratory complications
 - herbicide exposures
 - toxic alcohols
- What is it and does it bite? Presented by Robert Raven. (Senior Curator, Arachnology, Queensland Museum).
- Drug Information Enquiries. Presented by Helen Trennery. (Pharmacist, Queensland Drug Information Centre).
- A Short Introduction to Public Health Units. Presented by Brad McCall, Public Health Medical Officer
- Current Issues in Poisons. Presented by Chris Towner (Senior Environmental Health Officer).
- Poisoning and the QT Interval. Presented by Dr. Geoff Isbister. (Consultant Toxicologist).
- Venomous Marine Creatures. Presented by Anna Goggin (Specialist in Poisons Information).

Poisons Education by QPIC Staff

- Practical Toxicology lecture provided to Masters of Pharmacy students from Griffith University
6 April 2011 Genevieve Messina
- Practical Toxicology lecture provided to Bachelor of Pharmacy students from Queensland University of Technology
20 April 2011 Genevieve Messina
- Poisons and Toxicology lecture provided to the Pharmaceutical Society of Pharmacists (PSA) in Townsville
5 May 2011 Carol Wylie
- Practical Toxicology lecture provided to Bachelor of Pharmacy students from James Cook University
6 May 2011 Carol Wylie
- Toxicology and Poisoning lecture presented to Postgraduate Diploma of Clinical and Hospital Pharmacy students from University of Queensland (Wimba On-line training).
10 May 2011 Carol Wylie
- Button Battery Exposure presentation at RCH Grand Rounds and teleconferenced to Queensland Health hospitals. Presentation from Nicolette Graham (Senior Clinical Pharmacist RCH), Carol Wylie (Manager, QPIC, RCH), Dr Kelvin Choo (Paediatric Surgeon, RCH) and Dr Zubin Grover (Gastroenterology Fellow, RCH)
1 June 2011
- Poisons and Toxicology lecture provided to the Pharmaceutical Society of Pharmacists (PSA) in Brisbane
7 June 2011 Carol Wylie

Calls to the QPIC

Poisons can be hazardous to adults and children. Even the mildest chemicals can be poisonous to the person if the exposure is large enough. The QPIC receives calls about many potential poisons including medications, household products, workplace chemicals, animals and plants. Some examples of calls to the centre are listed below.

Examples of Calls to the QPIC

Example 1

A concerned mother rang the QPIC after she found a tick on her eight year old daughter's abdomen. Her daughter had just returned from school camp. The poisons centre specialist questioned the mother about whether her daughter had any symptoms. The mother was given instructions on how to remove the tick and to search her daughter's body for any other ticks. The QPIC specialist provided the mother with potential symptoms of tick envenomation and was advised when to seek medical attention.

Example 2

A two and a half year old girl was found eating some children's toothpaste. Her mother immediately rang the QPIC and stated that she didn't know how much her daughter may have consumed, but the tube was now half empty. The poison centre specialist questioned the mother about whether her daughter had any symptoms. The mother was advised to give her daughter a glass of milk to drink. The QPIC specialist provided the mother with potential symptoms of fluoride toxicity and was advised when to seek medical attention.

Example 3

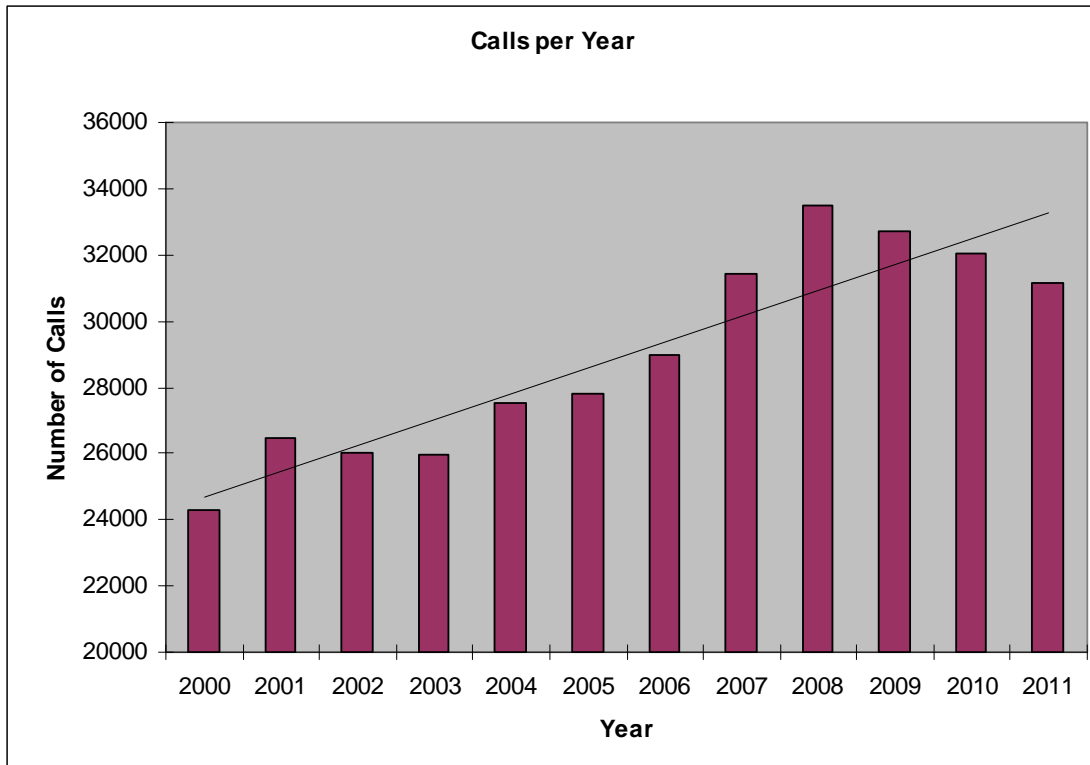
An adult male was feeling unwell with the flu and had taken two cold and flu tablets and two paracetamol 500mg tablets. He then realised that the cold and flu tablets each contained 500mg paracetamol, and it was stated on the box not to be taken with any other paracetamol containing tablets. The QPIC specialist questioned him about any other doses of medication he had taken in the previous 24 hours. He was reassured that a single double dose of paracetamol was unlikely to be a problem and instructed to avoid any further doses of paracetamol containing medication for 12 hours.

Example 4

A medical officer at a small regional hospital phoned the QPIC for management advice after an adult female presented to the emergency department. The patient had been bitten by a snake 2 hours earlier. The doctor was immediately transferred to a consultant toxicologist for expert management.

Calls to QPIC per Year

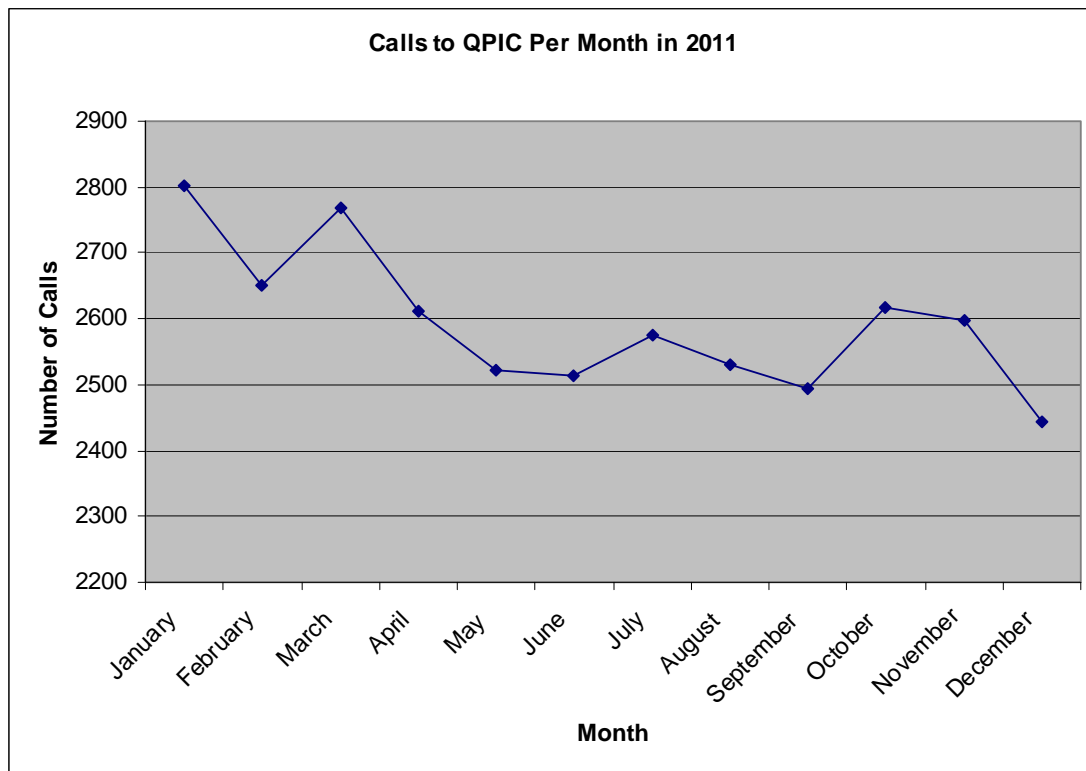
- Although there was a consistent increase in the number of calls to the QPIC between 2000 and 2008, there has been a slight decline from 2008 to 2011.



Calls to QPIC Per Year	Number of Calls
2000	24303
2001	26470
2002	26001
2003	25978
2004	27508
2005	27803
2006	28970
2007	31441
2008	33495
2009	32718
2010	32057
2011	31124

Calls Received per Month

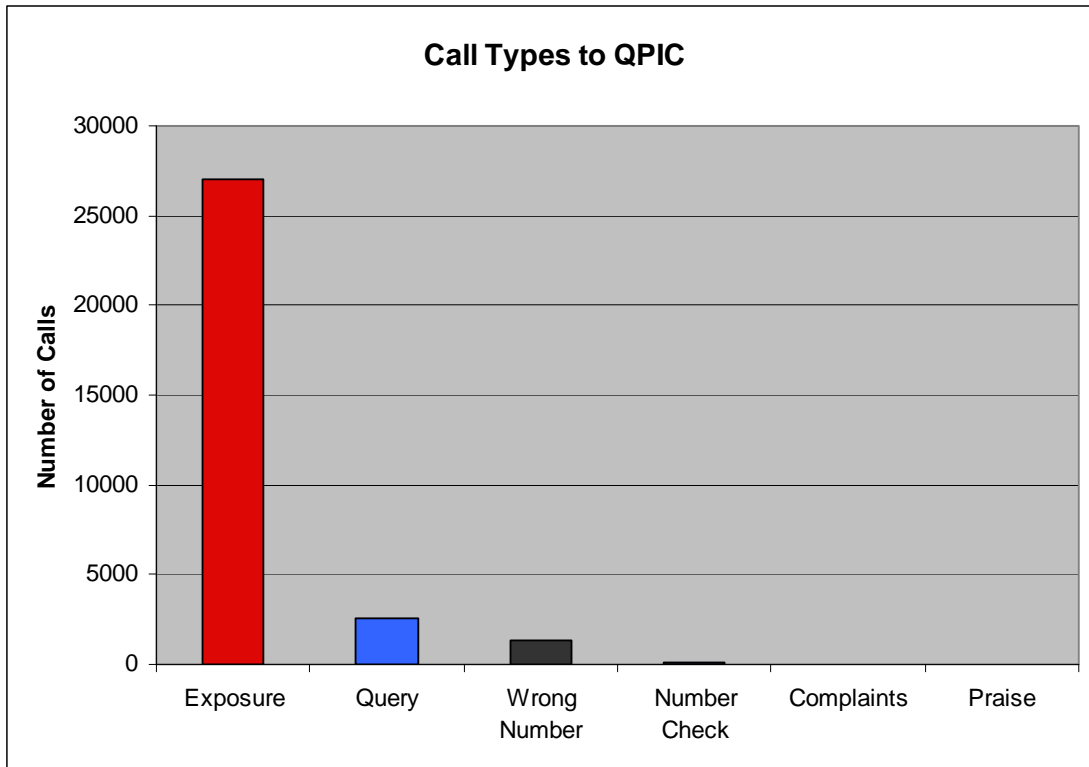
- Most calls/month were answered in January and March, the least number of calls/month were answered in December
- Variation of 358 calls per month between the busiest and slowest times of the year



Calls to QPIC Per Month	Number of Calls
January	2803
February	2650
March	2768
April	2611
May	2521
June	2514
July	2574
August	2531
September	2493
October	2617
November	2597
December	2445

Call Types

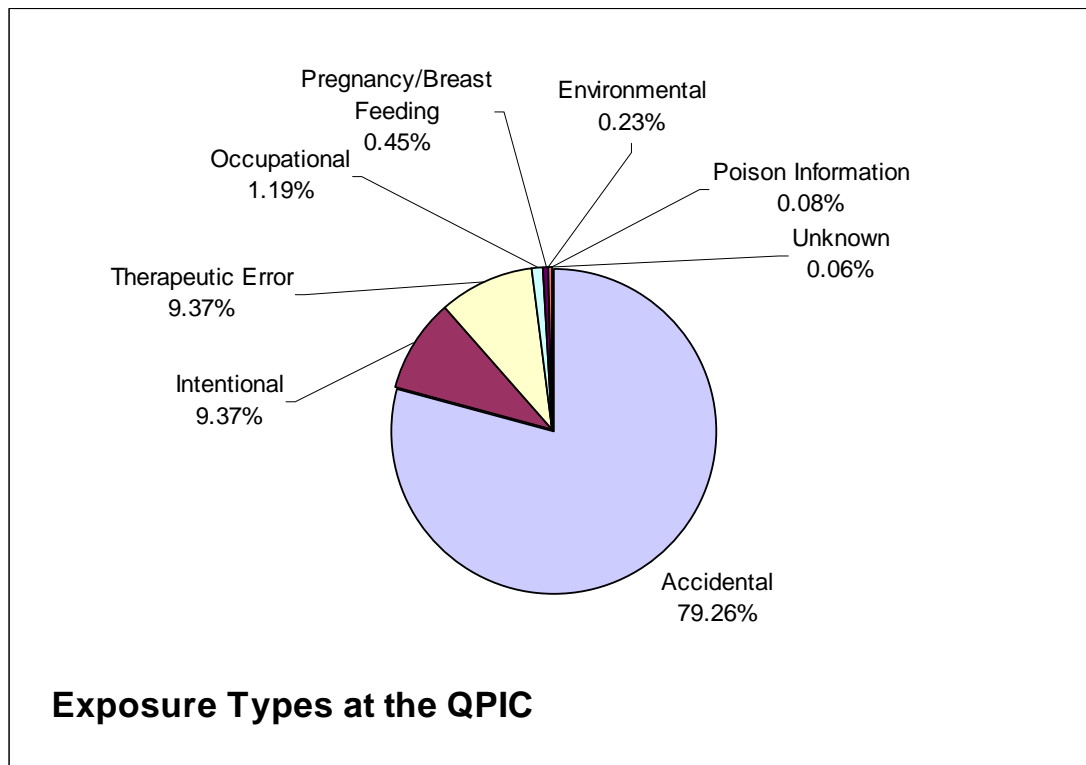
- The majority of calls to the centre involve exposures



Call Type	Number of Calls	(%)
Exposure	27068	86.97%
Query	2557	8.22%
Wrong Number	1370	4.40%
Number Check	128	0.41%
Complaints	0	0.00%
Praise	1	0.00%

Exposure Types

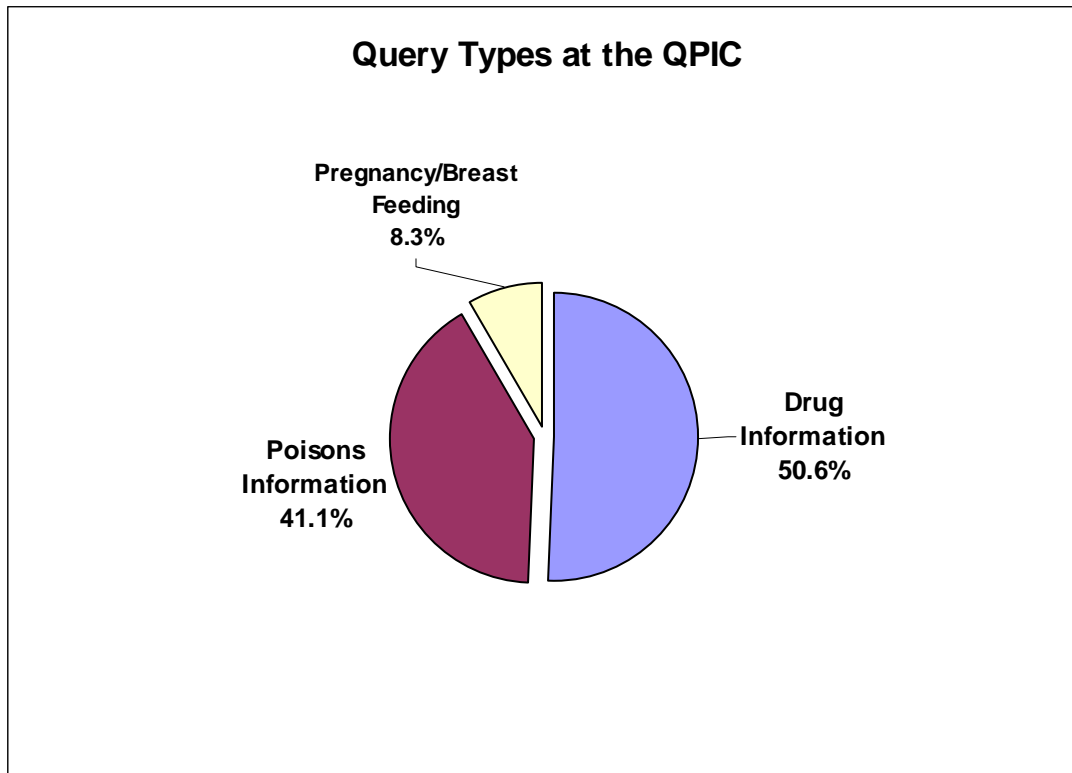
- Most exposures are classified as accidental



Exposure Type	Number of Calls	(%)
Accidental	21437	79.26%
Intentional	2533	9.37%
Therapeutic Error	2535	9.37%
Occupational	321	1.19%
Pregnancy/Breast Feeding	122	0.45%
Environmental	62	0.23%
Poison Information	21	0.08%
Unknown	15	0.06%

Query Types

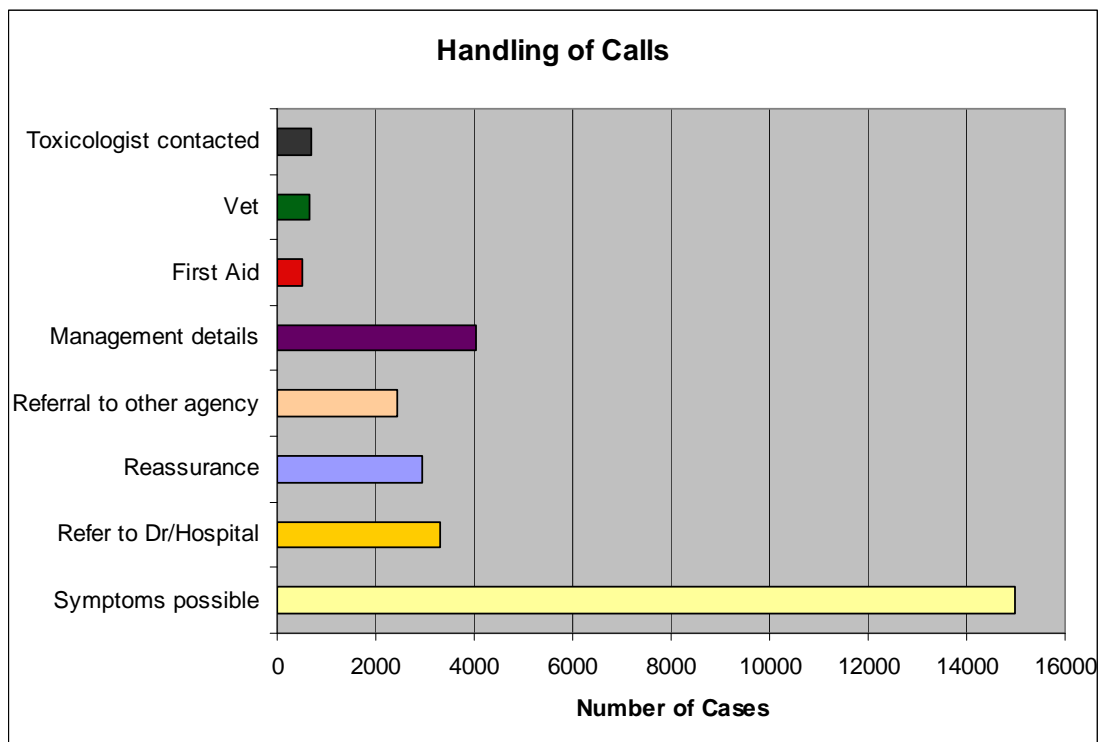
- The majority of queries are drug and poison information calls



Query Type	Number of Calls	(%)
Drug Information	1289	50.61%
Poisons Information	1046	41.07%
Pregnancy/Breast Feeding	212	8.32%

Handling of Calls

- Most callers are advised to watch for possible symptoms, while remaining at home
- Less than 12% of callers are given an immediate referral to a doctor/hospital

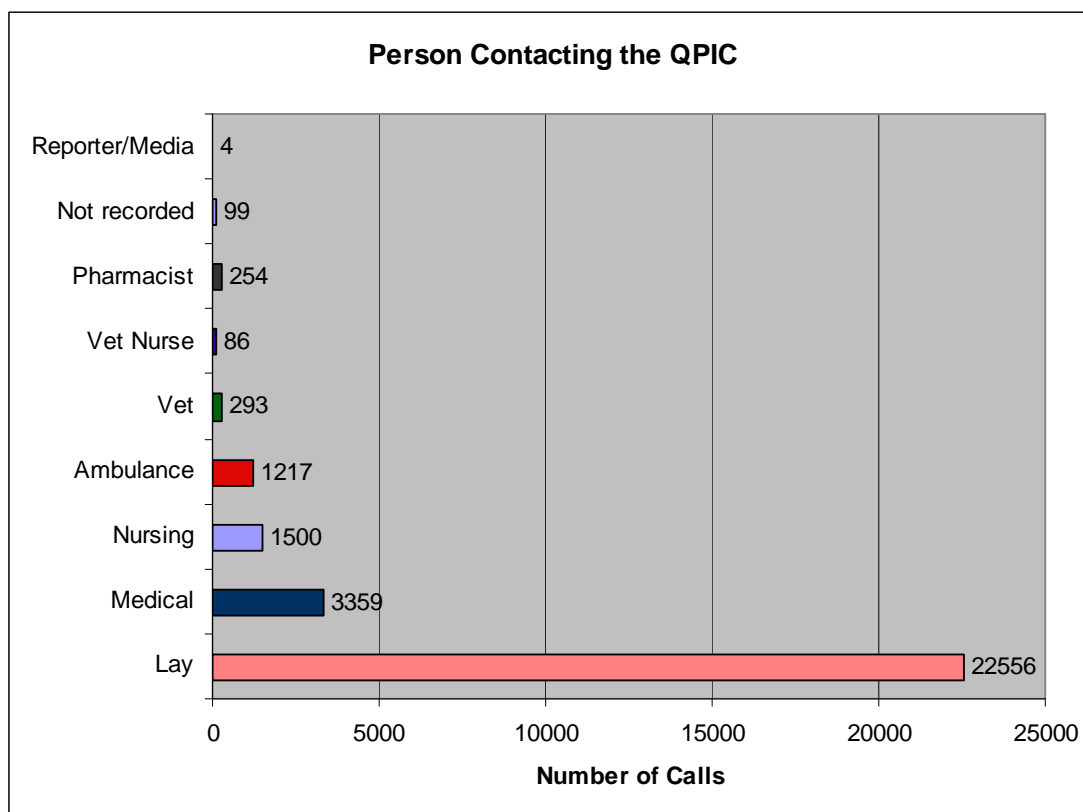


Handling of Calls	Number of Calls	(%)
Symptoms possible	14968	50.61%
Refer to Dr/Hospital	3325	11.24%
Reassurance	2946	9.96%
Referral to other agency	2428	8.21%
Management details*	4037	13.65%
First Aid	527	1.78%
Referral to Vet (animal poisoning)	666	2.25%
Toxicologist contacted	678	2.29%

**These patients are already at a GP surgery or a hospital. The QPIC provides management details to health professionals.*

Persons Calling the QPIC

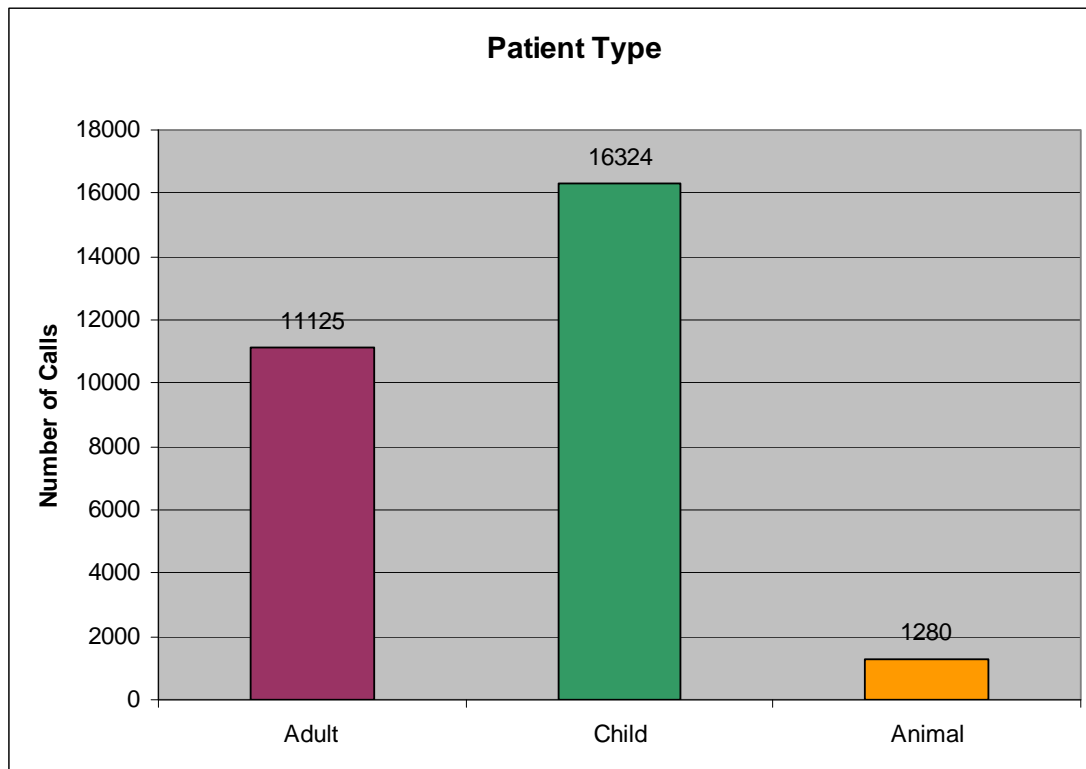
- Most calls are from the general public; these calls can be from the patient themselves, a friend/relative or a carer



Persons calling the QPIC	Number of Calls	(%)
Lay	22556	76.80%
Medical	3359	11.44%
Nursing	1500	5.11%
Ambulance	1217	4.14%
Vet	293	1.00%
Vet Nurse	86	0.29%
Pharmacist	254	0.86%
Not recorded	99	0.34%
Reporter/Media	4	0.01%

Patient Type

- The majority of calls involved children

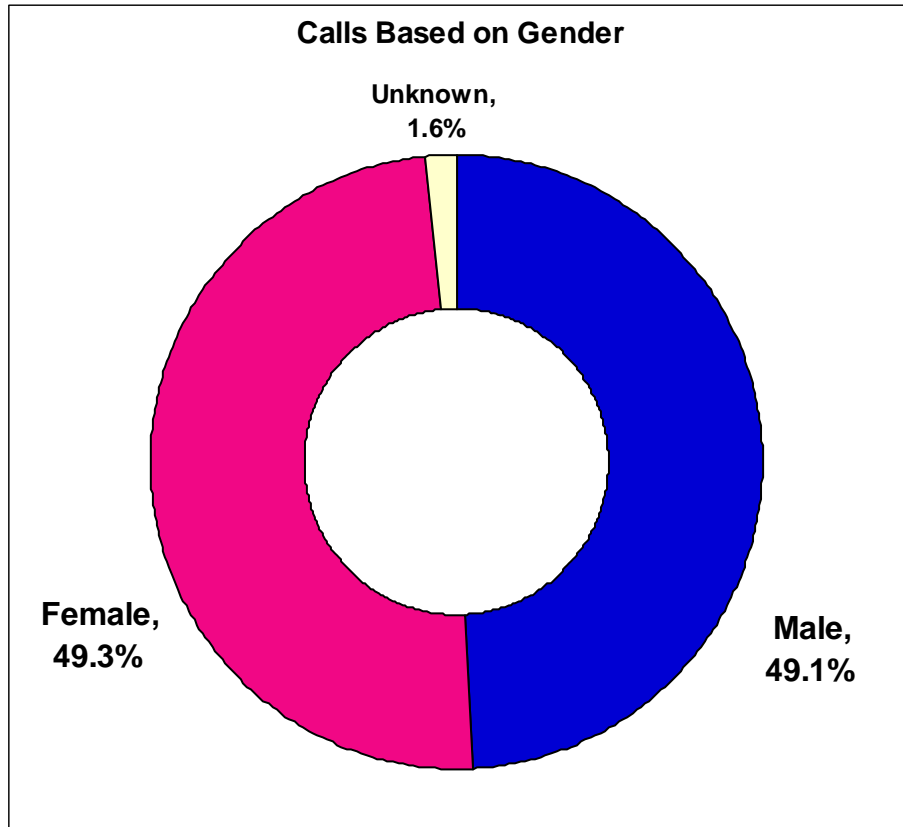


Patient Type Summary	Number of Calls	(%)
Adult	11125	38.72%
Child	16324	56.82%
Animal	1280	4.46%

* Children include all people under the age of 18

Gender of Patients

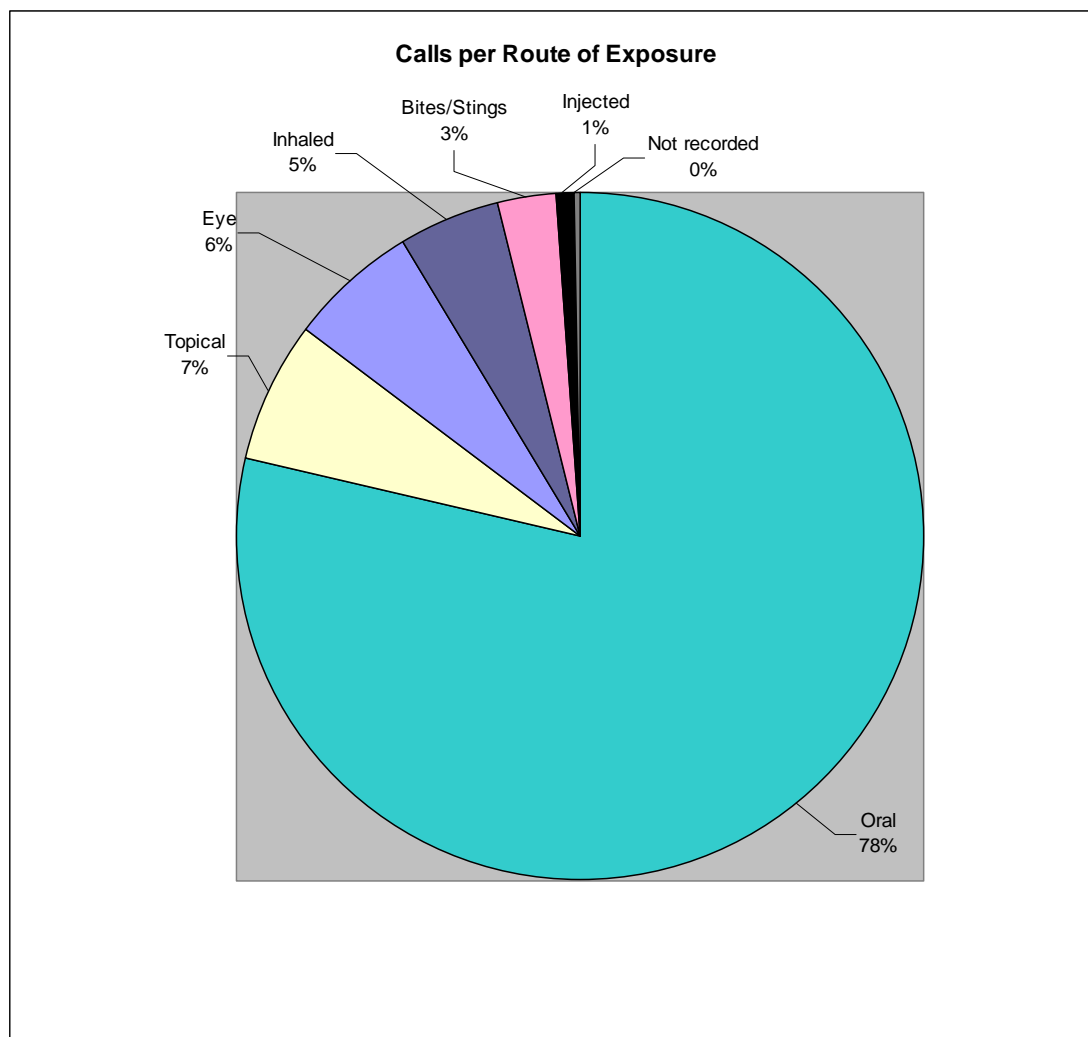
- Numbers of males and females are not significantly different



Gender	Number of Calls	(%)
Male	12895	49.1%
Female	12962	49.3%
Unknown	420	1.6%

Route of Exposure of Poisonings

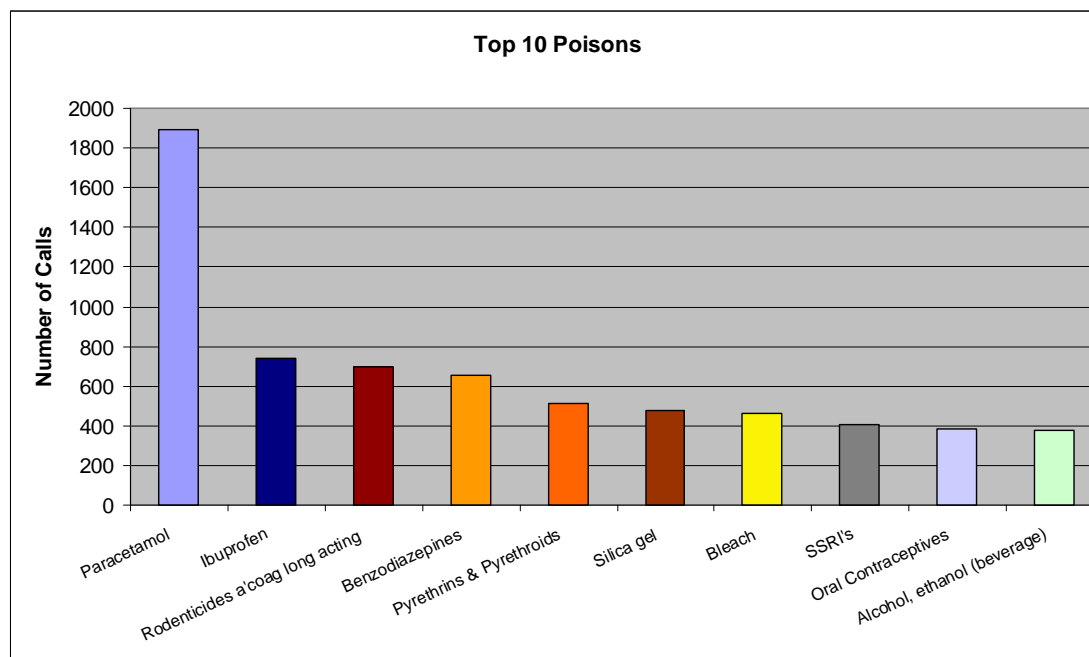
- The most common route of exposure is the oral route
- Many poisonings involve more than one route of exposure eg. both topical and eye



Route of Exposure	Number of Calls	(%)
Oral	24800	78.56%
Topical	2083	6.60%
Eye	2007	6.36%
Inhaled	1464	4.64%
Bites/Stings	904	2.86%
Injected	224	0.71%
Not recorded	85	0.27%

Top 10 Poisons

- Paracetamol has consistently been the number one poison over several years
- Many calls involve cleaning agents (refer to appendix), however bleach is the only cleaning agent to be listed in the top ten poisons list
- Although it is non toxic, silica gel is one of the substances generating many calls



Number	Poison	Number of Calls	(%) of Calls
1	Paracetamol	1892	5.65%
2	Ibuprofen	737	2.20%
3	Rodenticides (anticoagulants, long acting)	696	2.08%
4	Benzodiazepines	654	1.95%
5	Pyrethrins & Pyrethroids	516	1.54%
6	Silica gel	476	1.42%
7	Bleach	461	1.38%
8	SSRI's	403	1.20%
9	Oral Contraceptives	381	1.14%
10	Alcohol, ethanol (beverage)	376	1.12%

Appendix: Queensland Poisons Information System Report

STATISTICS

Data Range: 01/01/2011 to 31/12/2011
Total Calls: 31124

Animals/Plants	Count
<i>Animals other</i>	
Animal, other	22
Bat/flying fox	12
Bite: other/ unknown	126
Cane toads	98
Dog/cat	2
Lizard	5
Snail/ slug ingestion	14
Snake	181
Total for Animals other	<u>460</u>
<i>Insects</i>	
Ant	22
Bee	13
Caterpillar	10
Centipede	22
Fire Ant	6
Insect	63
Millipede	5
Mosquito	1
Scorpion	28
Tick	101
Wasp/ hornet	54
Total for Insects	<u>325</u>
<i>Marine animals</i>	
Catfish	22
Fish stings: other/ unknown	32
Jellyfish, bluebottle (physalia)	13
Jellyfish, chironex	1
Jellyfish, irukandji	1
Jellyfish: other/ unknown	4
Marine animal bite/ sting: other/ unknown	21
Stingray	17
Stonefish	7
Total for Marine animals	<u>118</u>
<i>Plants</i>	
Algae, other	4
Blue-green algae	3
Mould	22
Mushrooms, chlorophyllum	1
Mushrooms: other/ unknown	97
Plant: amarylidaceae other	6
Plant: amygdalin	1
Plant: Anthraquinones	5
Plant: anticholinergic other	1
Plant: Apricot (cyanogenic glycosides)	2
Plant: Asparagus fern	1

Plant: cactus	18
Plant: capsaicin	20
Plant: cardiac glycosides:other/ unknown	1
Plant: Cassava (cyanogenic glycosides)	1
Plant: Cyanogenic glycoside other	13
Plant: Datura (angel's trumpet)	13
Plant: dermatitis	34
Plant: Dieffenbachia	10
Plant: Duranta	66
Plant: Euphorbiacea	29
Plant: Frangipani	21
Plant: gastrointestinal irritants	22
Plant: grayanotoxins	3
Plant: hallucinogenic	3
Plant: holly	1
Plant: identification	25
Plant: lantana	2
Plant: non-toxic	140
Plant: Oleander (yellow), Cascabella thevetia	13
Plant: Oleander, Nerium	22
Plant: other/ unknown	223
Plant: oxalate	97
Plant: Pelargonium	2
Plant: Philodendron	8
Plant: Poinsettia	3
Plant: poisonous (enquiries)	10
Plant: pyrrolizidine alkaloids	4
Plant: sesquiterpene lactones	2
Plant: solanine	46
Plant: stimulants	4
Plant: thorn injury	15
Plant: toxalbumins	9
Plant: toxicodendrol	1
Total for Plants	<u>1024</u>

Spiders

Funnel Web Spider	8
Redback Spider	49
Spider other/ unknown	295
White-tailed spider	9
Total for Spiders	<u>361</u>

Veterinary medicines

Aquarium Products	58
Vet: Animal vaccines	29
Vet: Diethylcarbamazine	7
Vet: external medicines: other/ unknown	79
Vet: Fipronil (topical)	22
Vet: flea collar	7
Vet: Heart worm: other/ unknown	12
Vet: Imidacloprid (topical)	40
Vet: internal medicines: other/ unknown	149
Vet: Ivermectin & related agents	30
Vet: Organophosphate (top/ oral)	7
Vet: Pimobendan	1
Vet: Praziquantel	31
Vet: Pyrantel	44
Vet: Pyrethrin (topical)	61
Vet: Spinosad	1

	Vet: Topical infestation products: other/ unknown	50
	Total for Veterinary medicines	<u>628</u>
<u>Total for Animals/Plants</u>		2916 <u>7.82%</u>

Chemical

Adhesives

Adhesive, glue, cement, paste: other/ unknown	103
Adhesives, cyanoacrylates	123
Adhesives, epoxy resins	42
Adhesives, model glues/ cements	4
Adhesives, non-toxic glues, pastes, etc.	19
Total for Adhesives	<u>291</u>

Alcohols/ Glycols

Alcohol, ethanol (beverage)	375
Alcohol, ethanol (non-beverage)	62
Alcohol, higher (butanol, propanol etc.)	3
Alcohol: other/ unknown	5
Ethylene glycol	27
Glycol ethers	5
Glycols: other/ unknown	1
Isopropanol	24
Methanol	24
Methylated spirits	101
propylene glycol	4
Total for Alcohols/Glycols	<u>631</u>

Chemicals general

Borates (not insecticides)	6
Bromides	2
Capsaicin	21
Carbon disulfide	1
Chemicals: other/ unknown	84
Metabisulphite	5
Nitrates and nitrites	6
Phosphorous	4
Radioactive materials	8
Silicones	26
Sodium Chloride (salt)	8
Styrene	9
Sulphur Dioxide	3
Sulphur: other/ unknown	9
Tin compounds	1
Total for Chemicals general	<u>193</u>

Cleaning agents

Baby bottle cleaner	24
Bleach (hypochlorite based)	120
Bleach: (NaOH + hypochlorite)	320
Bleach: other/ unknown	92
Carpet cleaner	50
Carpet deodoriser	5
Chlorine (see also pool chlorine)	47
Cleaner: acidic	166
Cleaner: alkaline	
Cleaner: alkaline	293
Cleaner: all purpose/ hard surface	238

	Cleaner: ammonia based	18
	Cleaner: degreaser	38
	Cleaner: floor	59
	Cleaner: glass/ window	94
	Cleaner: industrial - general	15
	Cleaner: leather, vinyl, upholstery	9
	Cleaner: limonene	19
	Cleaner: other/ unknown	58
	Dettol	122
	Disinfectant, cationic detergent	291
	Disinfectant, essential oil based	2
	Disinfectant, other/ unknown	32
	Disinfectant, phenolic	1
	Drain cleaner - other/ unknown	11
	Drain cleaner - sodium hydroxide based	21
	Oven cleaner - other/ unknown	50
	Oven cleaner - sodium hydroxide based	62
	Phenol and other phenolics	19
	Sodium Carbonate	11
	Toilet bowl cleaner: powder, liquid	138
	Toilet bowl rim block cleaner/ deodoriser	262
	Toilet bowl rim liquid cleaner/ deodoriser	92
	Toilet cistern cleaner/ deodorant	11
	Vaporiser cleaning tablet	5
	Total for Cleaning Agents	<u>2795</u>
<i>Corrosives</i>		
	Acid: other/ unknown	30
	Alkalis (not cleaners)	12
	Ammonia (not cleaners)	35
	Battery Acid	41
	Copper sulphate	21
	Corrosives: other/ unknown	16
	Hydrochloric acid	87
	Hydrofluoric acid	32
	Hydrogen peroxide (not for medical use)	3
	Phosphoric acid	36
	Potassium permanganate	45
	Sodium chlorite	1
	Sodium Hydroxide	56
	Sulphuric acid	11
	Total for Corrosives	<u>426</u>
<i>Detergents</i>		
	Detergent anionic/ non-ionic (not sink washing up type)	233
	Detergent, sink washing up	355
	Dishwasher (auto) rinse agents	42
	Dishwasher cleaner	8
	Dishwasher deterg. liquid (auto)	5
	Dishwasher deterg. powder/ granule (auto)	68
	Dishwasher deterg. tablet (auto)	151
	Total for Detergents	<u>862</u>
<i>Fungicides</i>		
	Carbamate fungicide	8
	Copper fungicide	2
	Fungicide:other/ unknown (non-medical)	25
	Total for Fungicides	<u>35</u>
<i>Herbicides</i>		

	Carbamate herbicide	2
	Chlorophenoxy type herbicide	15
	Glufosinate	1
	Glyphosate	307
	Herbicide: other/ unknown	81
	Paraquat/ diquat	29
	Pyridine Herbicide	4
	Triazine herbicide	8
	Urea herbicide	4
	Total for Herbicides	<u>451</u>
<i>Hydrocarbons</i>		
	Diesel	40
	Formaldehyde/ formalin	23
	Hydrocarbon: other/ unknown	168
	Hydrocarbons, aromatic: other/ unknown	20
	Hydrocarbons, halogenated	2
	Kerosene	50
	Lighter fluid	3
	Methylene chloride (not paint strippers)	3
	Mineral turpentine	152
	Petrol	241
	Solvent abuse	5
	Toluene	17
	Toluene diisocyanate	7
	Xylene	10
	Total for Hydrocarbons	<u>741</u>
<i>Ketones</i>		
	Acetone (not nail polish remover)	25
	ketones: other	14
	Total for Ketones	<u>39</u>
<i>Pesticides & insecticides</i>		
	2,4-D	13
	Amitraz	11
	Arsenic & Arsenicals	18
	Bacillus thuringiensis (insecticide)	2
	Biological insecticides other/ unknown	1
	Borates & boric acid pesticides	115
	Carbamate insecticides	31
	Carbamate/ other pesticides combinations	7
	Chlorophenoxy/ Dicamba	12
	Copper chrome arsenate (wood preservative)	17
	Creosote (wood preservative)	3
	Dicamba	24
	Endosulphan	5
	Fipronil	32
	Fumigants: other	6
	Herbicide + Fertilizer	14
	Hydramethylnon	2
	Imidacloprid	26
	Indoxacarb	80
	Insect growth regulators, other	4
	MCPA	32
	Metaldehyde	9
	Methiocarb	2
	Methyl Bromide	10
	Organophosphate + other pesticide combinations	6

	Organophosphate	222	
	Pesticide: other/ unknown	118	
	Picloram	9	
	Piperonyl butoxide	11	
	Pyrethrins & Pyrethroids	486	
	Rotenone	3	
	Snail poison, other/ unknown	7	
	Triflumeron	1	
	Total for Pesticides & Insecticides	<u>1339</u>	
<i>Pool chemicals</i>			
	Pool chlorine	114	
	Pool products: acid	38	
	Pool products: other/ unknown	29	
	Pool test kits/ solutions	3	
	Total for Pool Chemicals	<u>184</u>	
<i>Rodenticides</i>			
	1080/monoflouroacetate	6	
	Rodenticides: a'coag long-acting	695	
	Rodenticides: a'coag short-acting	24	
	Rodenticides: other/ unknown	56	
	Strychnine	13	
	Total for Rodenticides	<u>794</u>	
<u>Total for Chemical</u>		8781	<u>23.55%</u>
External medicines			
<i>Ear preparations</i>			
	Ear drops	41	
	Ear ointment	2	
	Ear product: other/ unknown	1	
	Total for Ear preparations	<u>44</u>	
<i>Eye preparations</i>			
	Contact lens preparations	10	
	Eye drops: imidazoline based	6	
	Eye drops: other/ unknown	25	
	Eye ointment	3	
	Eye products: other/ unknown	1	
	Total for Eye preparations	<u>45</u>	
<i>Lotion, solution, powder, ointment, cream</i>			
	Acne preparations	8	
	Antibiotic, topical	14	
	Antifungal, topical	124	
	Antipruritics (calamine lotion etc.)	27	
	Antiseptic, top: iodine based	27	
	Antiseptic, top: povidone-iodine based	15	
	Antiseptic, top: alcohol	285	
	Antiseptic, top: chlorhexidine	55	
	Antiseptic, top: other	42	
	Antiviral, topical	1	
	Baby oil	73	
	Chest rubs	91	
	Corticosteroid, topical	68	
	Cream/ Gel: methyl salicylate based	27	
	Hydrogen peroxide	70	

	Lice/ scabies preps: organophosphate based	49	
	Lice/ scabies preps: other	44	
	Lice/ scabies preps: pyrethrins based	13	
	Lice/scabies preps: essential oil based	32	
	Liniments: methyl salicylate based	36	
	Liniments: other	12	
	Lotions, creams, ointments: other/ unknown	48	
	Nappy rash products	240	
	Pinetarsol	10	
	Shampoo antidandruff: other/ unknown	7	
	Shampoo antidandruff: selenium based	1	
	Shampoo antidandruff: zinc pyrithione	8	
	Topical non-steroidal agents	8	
	Wart/ corn preps: other	3	
	Wart/ corn preps: salicylic acid based	14	
	Wart/corn preps: podophyllum based	9	
	Total for Lotion, solution, powder, ointment, cream	1461	
<i>Miscellaneous external medications</i>			
	Suppositories/ pessaries	4	
	Topical preparations: other/ unknown	24	
	Topical: Fluorouracil	5	
	Total Miscellaneous external medications	33	
<i>Mouth preparations</i>			
	Mouth preparations: anaesthetic	7	
	Mouth preparations: anti-inflammatory	1	
	Mouth preparations: povidone-iodine	4	
	Teething gels	56	
	Throat lozenges- local anaesthetic	5	
	Throat lozenges- no local anaesthetic	13	
	Toothache drops: clove oil	14	
	Toothache drops: other	5	
	Total Mouth preparations	105	
<i>Nasal/ Inhaled preparations</i>			
	Nose drop/ spray: imidazoline based	8	
	Nose drop/ spray: steroid based	3	
	Nose drop/spray: other/ unknown	8	
	Vaporiser fluids and inhalants	152	
	Total Nasal/Inhaled preparations	171	
	Total for External medicines	1859	4.76%

Internal medicines

Abuse/ Recreational

	Amphetamines and related drugs (abuse)	51
	Amyl nitrite and other volatile nitrites	4
	Cocaine	5
	Ecstasy/ other hallucinogenic agents	23
	Gamma hydroxybutyric acid (GHB) and related drugs	6
	Heroin	5
	Lysergic Acid Diethylamide (LSD)	3
	Marijuana	40
	Street drugs: other/ unknown	18
	Total for Abuse/Recreational	155

Alimentary system

5HT3 antagonists (eg ondansetron)	5
Antacids	66
Antidiarrhoeals: other	1
Antiemetics: other	1
Antispasmodics: other	5
Diphenoxylate/ atropine	6
Domperidone	7
Gastrointestinal preps: other/ unknown	27
Glycerol	4
H2 antagonists (eg cimetidine)	25
Hyoscine/ hyoscyamine	56
Ipecac	3
Laxatives: other	77
Laxatives: stimulant	42
Loperamide	24
Mesalazine	2
Metoclopramide	76
Olsalazine	2
ondansetron	2
Prochlorperazine	1
Propantheline	4
Proton pump inhibitors (eg omeprazole)	161
Sulfasalazine	7
Total for Alimentary system	<u>604</u>

Analgesics, other

Analgesic: other/ unknown	4
Aspirin & other salicylates	153
Aspirin/ Codeine combinations	4
Eletriptan	2
Ergot alkaloids	2
Ibuprofen + codeine	57
Paracetamol	1553
Paracetamol/ antihistamine combination	14
Paracetamol/ caffeine combinations	3
Paracetamol/ codeine 15mg combinations	42
Paracetamol/ codeine 30mg combinations	195
Paracetamol/ codeine 8-10mg combinations	74
Paracetamol/ codeine liquid preparation	23
Paracetamol/ codeine/ antihistamine	112
Paracetamol/ Dextropropoxyphene	10
Pizotifen	16
Sumatriptan	
Sumatriptan	9
Tramadol	116
Total for Analgesics, other	<u>2389</u>

Anti-infective agents

Aciclovir	8
Albendazole	3
Amoxicillin	189
Amoxicillin/clavulanic acid combinations	85
Amphotericin	2
Ampicillin	1
Antibiotics: other/ unknown	20
Antimalarial drugs (other/ unknown) not quinine): other/unknown	3
Antimicrobial: other/ unknown	1
Antiviral drugs: other/ unknown	3
Azithromycin	9

Benzylpenicillin	2
Cefaclor	33
Ceftriaxone	1
Cefuroxime	1
Cephalexin	109
Cephalosporins, other	1
Chloramphenicol	20
Ciprofloxacin	17
Clarithromycin	28
Clindamycin	12
Co-trimoxazole	17
Dicloxacillin	17
Doxycycline	34
Erythromycin	65
Ethambutol	1
Famciclovir	9
Flucloxacillin	17
Fluconazole	15
Gentamicin	2
Griseofulvin	3
Isoniazid	1
Ivermectin & related agents	12
Ketoconazole	3
Lamivudine	1
Lopinavir	2
Mebendazole	48
Metronidazole	47
Minocycline	5
Norfloxacin	7
Nystatin	3
Oseltamivir	4
Penicillins: other	13
Phenoxymethylpenicillin	11
Pyrantel	111
Pyrazinamide	1
Quinolones, other	2
Ribavirin	5
Rifampicin	1
Ritonavir	2
Roxithromycin	36
Sulphadiazine	3
Sulphonamides: other/ unknown	11
Tenofovir	2
Terbinafine	10
Tetracycline	1
Tinidazole	2
Trimethoprim	26
Valaciclovir	8
Total for Anti-infective agents	<u>1106</u>

Blood/ Blood forming tissues

Anticoagulants: other/ unknown	20
Blood products: other/ unknown	4
Clopidogrel	34
Dabigatran	3
Dipyridamole	13
Heparin	6
Iron (not multivitamins)	66

	Ticlopidine	2
	Tranexamic Acid	4
	Warfarin	77
	Total for Blood/ Blood forming tissues	<u>229</u>
<i>Cardiovascular system</i>		
	ACE II Inhibitors: other	7
	ACE Inhibitor, other	5
	Alpha blocker, other	1
	Amiodarone	12
	Amlodipine	46
	Antihypertensives (not diuretics): other	12
	Atenolol	34
	Beta blockers: other	1
	Bisoprolol	8
	Calcium antagonists:other	2
	Candesartan	29
	Carvedilol	14
	Clonidine	41
	Digoxin	52
	Diltiazem	22
	Enalapril	6
	Eprosarten	2
	Felodipine	6
	Flecainide	16
	Fosinopril	3
	Glyceryl trinitrate	16
	Hydralazine	5
	Irbesartan	64
	Isosorbide mononitrate	12
	Ivabradine	2
	Labetalol	3
	Lercanidipine	20
	Lignocaine	24
	Lisinopril	8
	Losartan	1
	Methyldopa	5
	Metoprolol	69
	Nicorandil	10
	Nifedipine	8
	Olmesartan	6
	Perindopril	92
	Prazosin	6
	Propranolol	35
	Quinapril	1
	Ramipril	42
	Sotalol	17
	Telmisartan	46
	Trandolapril	2
	Verapamil	24
	Total for Cardiovascular System	<u>837</u>
<i>CNS depressants</i>		
	Acetazolamide	3
	Alprazolam	125
	Anaesthetics: inhalation	4
	Anaesthetics: other/ unknown	4
	Anaesthetics: topical/ local	24
	Anticonvulsant other	2

Barbiturates	17
Bromazepam	3
Carbamazepine	127
Clobazam	6
Clonazepam	51
Diazepam	302
Flunitrazepam	7
Gabapentin	22
Lacosamide	1
Lamotrigine	57
Levetiracetam	30
Lithium	59
Lorazepam	21
Midazolam	1
Nitrazepam	29
Oxazepam	89
Oxcarbazepine	6
Phenytoin	47
Pregabalin	27
Primidone	5
Sedative/ hypnotic: other/ unknown	4
Sleep aids - OTC	4
Temazepam	130
Tiagabine	2
Topiramate	34
Valproic acid	188
Vigabatrin	5
Zolpidem	40
Zopiclone	22
Total for CNS depressants	<u>1498</u>

CNS stimulants

Amitriptyline	111
Antidepressants: other/ unknown	14
Atomoxetine	11
Caffeine	11
Citalopram	91
Clomipramine	8
Desvenlafaxine	97
Dexamphetamine	26
Donepezil	5
Dothiepin	31
Doxepin	10
Duloxetine	97
Escitalopram	140
Fluoxetine	89
Fluvoxamine	48
Galantamine	3
Imipramine	8
Memantine	1
Methylphenidate	92
Mianserin	4
Mirtazapine	106
Moclobemide	10
Monoamine oxidase inhibitors: other/ unknown	3
Nortriptyline	6
Paroxetine	34
Quetiapine	284

	Reboxetine	4
	Rivastigmine	1
	Sertraline	164
	SSRIs: other	1
	Stimulants: other/ unknown	3
	Tranlycypamine	5
	Venlafaxine	129
	Ziprasidone	8
	Total for CNS stimulants	<u>1655</u>
<i>Hormones</i>		
	Androgenic and anabolic agents	1
	Antiandrogenic/ antioestrogenic agents: other/ unknown	3
	Carbimazole	17
	Corticosteroid	220
	Cyproterone	5
	Dinoprost	1
	Dutasteride	1
	Hormones: other/ unknown	18
	Letrozole	1
	Lugol's Iodine	2
	Melanotan	4
	Melatonin	24
	Misoprostil	
	Misoprostil	1
	Nandrolone	1
	Oestrogens/ progestins (not oral contraceptives)	26
	Oral contraceptives	381
	Oral contraceptives, emergency	10
	Propylthiouracil	5
	Raloxifene	3
	Tamoxifen	5
	Thyroid preps: other/ unknown	5
	Thyroxine	121
	Total for Hormones	<u>855</u>
<i>Immunosuppressives</i>		
	Chemotherapy agents: other/ unknown	17
	Cyclosporin	4
	Immunomodifiers: other/ unknown	4
	Levamisole	2
	Mercaptopurine	2
	Methotrexate	35
	Mycophenolate	2
	Pimecrolimus	2
	Tacrolimus	3
	Total for Immunosuppressives	<u>71</u>
<i>Metabolism</i>		
	Alendronate	9
	Amino acid	10
	Atorvastatin	76
	Calcium salts	118
	Clodronate	1
	Diet aids - OTC	1
	Diet aids/ anorectics - prescription: other/ unknown	3
	Electrolytes: other/ unknown	9
	Ezetimibe	8
	Fish oil, Fatty Acid Supplements	58

Fluoride	9
Fluvastatin	1
Folic Acid	46
Gemfibrozil	3
Glibenclamide	1
Gliclazide	24
Glipizide	3
Hypoglycaemics, oral: other/ unknown	6
Insulin	50
Lipid lowering: other/ unknown	3
Metabolic agents: other/ unknown	1
Metformin	82
Orlistat	4
Phentermine	55
Pioglitazone	4
Potassium salts	25
Pravastatin	1
Risedronate	5
Rosuvastatin	25
Sibutramine	3
Simvastatin	22
Strontium ranelate	2
Vildagliptin	3
Vitamin A	3
Vitamin B group	28
Vitamin C	50
Vitamin D	32
Vitamin E	7
Vitamin K	7
Vitamins, compound - iron	164
Vitamins, compound -no iron	66
Vitamins: other/ unknown	25
Total for Metabolism	<u>1053</u>

Miscellaneous internal medicines

Acamprosate	6
Acetylcysteine	3
Acitretin	1
Antidotes	2
Antismoking products: nicotine	27
Anti-venoms	1
Artificial sweeteners	1
Bupropion	4
Complimentary Medicines	13
Disulfiram	3
Echinacea	4
Herbal/ homeopathic preparations	237
Isotretinoin	10
Medication, unknown	57
Naltrexone	15
Radiographic agents	4
Sildenafil	8
Sodium Chloride 0.9%(saline)	4
St Johns Wort	2
Tadalafil	7
Tretinoin	2
Vaccines	26

	Vardenafil	2
	Varenicline	55
	Total for Miscellaneous internal medicines	<u>494</u>
<i>Narcotic analgesics</i>		
	Buprenorphine	38
	Codeine	54
	Dextropropoxyphene	5
	Fentanyl	15
	Hydromorphone	3
	Methadone	24
	Morphine	47
	Narcotic analgesics: other/ unknown	1
	Oxycodone	125
	Pethidine	1
	Total for Narcotic analgesics	<u>313</u>
<i>Narcotic Antagonists</i>		
	Naloxone	14
	Total for Narcotic antagonists	<u>14</u>
<i>Other CNS drugs</i>		
	Amisulpride	15
	Antiparkinsonian agents: other/ unknown	5
	Antipsychotics: other/ unknown	7
	Aripiprazole	15
	Baclofen	45
	Benzhexol	7
	Benztropine	13
	Betahistine	4
	Botulinum toxin (Botox)	2
	Bromocriptine	5
	Chlorpromazine	33
	Clozapine	31
	Entacapone	6
	Flupenthixol	3
	Haloperidol	21
	Levodopa/ benserazide combinations	8
	Levodopa/ carbidopa combinations	14
	Muscle relaxants: other/ unknown	6
	Neuroleptics: other/ unknown	1
	Olanzapine	133
	Paliperidone	2
	Pericyazine	25
	Pimozide	1
	Pramipexole	7
	Prochlorperazine	28
	Pyridostigmine	3
	Risperidone	138
	Tetrabenazine	3
	Trifluoperazine	4
	Zuclopenthixol	2
	Total for Other CNS drugs	<u>587</u>
<i>Renal (genito-urinary system)</i>		
	Diuretics, potassium sparing	14
	Diuretics: other/ unknown	32
	Frusemide	44
	Hydrochlorothiazide	29
	Oxybutynin	12
	Sevelamer	1

	Solifenacin	2
	Spirolactone	9
	Tamsulosin	2
	Tolterodine	1
	Urinary alkalinisers	5
	Urinary antiseptics	5
	Total for Renal (genito-urinary system)	<u>156</u>
<i>Respiratory system</i>		
	Adrenaline	19
	Antihist./ decongest.+ paracetamol	44
	Antihist./decongest. + antitussive	49
	Antihistamine other	30
	Antihistamine/ decongestant	151
	Antitussives: other/ unknown	19
	Bosentan	2
	Bromhexine	33
	Caffeine	46
	Cetirizine	67
	Corticosteroid, inhaled	20
	Cyproheptadine	13
	Decongestant + antitussive	8
	Decongestant + expectorant	4
	Decongestant + NSAID	1
	Decongestant + paracetamol + antitussive	11
	Decongestant + paracetamol + codeine	54
	Decongestant	
	Decongestant + paracetamol	29
	Desloratadine	15
	Dexchlorpheniramine	65
	Dextromethorphan	34
	Dihydrocodeine	3
	Dimenhydrinate	2
	Diphenhydramine	12
	Doxylamine	59
	Eformoterol + Corticosteroid	2
	Fexofenadine	46
	Guaiphenisin	34
	Ipratropium	7
	Loratadine	65
	Montelukast	32
	Pheniramine	1
	Phenylephrine	48
	Pholcodine	15
	Promethazine	158
	Pseudoephedrine	27
	Respiratory drugs: other/ unknown	2
	Salbutamol	39
	Salmeterol + Corticosteroid	10
	Terbutaline	1
	Terfenadine	1
	Theophylline	12
	Tiotropium	61
	Trimeprazine	2
	Xanthines:Other	1
	Total for Respiratory system	<u>1354</u>
<i>Rheumatoid disease & gout</i>		
	adalimumab	2

	Allopurinol	35
	Celecoxib	26
	Colchicine	7
	Diclofenac	103
	Glucosamine	13
	Hydroxychloroquine	8
	Ibuprofen	730
	Indomethacin	22
	Ketorolac	2
	Leflunomide	2
	Mefenamic Acid	13
	Meloxicam	43
	Naproxen	35
	NSAIDs: other/ unknown	16
	Phenylbutazone	5
	Piroxicam	8
	Total for Rheumatoid disease & gout	<u>1070</u>
<u>Total for Internal medicines</u>		14440 <u>38.72%</u>
 Other		
<i>Batteries</i>		
	Battery, alkaline	43
	Battery, disc/ button type	53
	Battery, penlight/ dry cell	7
	Total for Batteries	<u>103</u>
 <i>Car products</i>		
	Brake fluid	24
	Car products: other/ unknown	83
	Radiator coolant/ Antifreeze: ethylene glycol	32
	Radiator coolant/ Antifreeze: other/ unknown	9
	Transmission fluid	5
	Total for Car products	<u>153</u>
 <i>Chemical Terrorism</i>		
	Chemical Terrorism	2
	Total for Chemical Terrorism	<u>2</u>
 <i>Dental Products</i>		
	Dental care products: other/ unknown	7
	Denture cleaning -powder	6
	Denture cleaning tablet	18
	Mouthwash: ethanol containing	27
	Mouthwash: fluoride containing	19
	Mouthwash: non ethanol containing	8
	Toothpaste with fluoride	69
	Toothpaste without fluoride	2
	Total for Dental Products	<u>156</u>
 <i>Foreign bodies</i>		
	Coins	5
	Desiccants: other/ unknown	107
	Faeces/ urine/ blood/ saliva	67
	Foreign body: other/ unknown	136
	Glass	3
	Nappy	16
	Needlestick, unknown	2
	Silica gel	476
	Toys	83

	<i>Total for Foreign Bodies</i>	<u>895</u>
<i>Gases & fumes</i>	Carbon dioxide	4
	Carbon monoxide	23
	Chlorine gas (mixing bleach & acid)	30
	Cyanide	6
	Gas, fume, vapour: other/ unknown	97
	Helium	2
	Hydrocarbon propellants (inc. CFCs)	80
	Hydrogen sulfide	5
	Liquid Nitrogen	1
	Metal fume fever	9
	Methane and natural gas	1
	Nitrous oxide	6
	Phosphine	20
	Propane and other simple asphyxiants	8
	Refrigeration gas	36
	Smoke/toxic products of combustion	16
	<i>Total for Gases & fumes</i>	<u>344</u>
<i>Hair Products</i>	Conditioner, hair	24
	Hair care: other	46
	Hair colours (not peroxide)	42
	Hair colours (peroxide)	41
	Hair gel, hair mousse	12
	Hair spray	8
	Shampoo (non-medicated)	81
	<i>Total for Hair products</i>	<u>254</u>
<i>Handyman/ Tradesman</i>	Asbestos	18
	Asphalt/ bitumen	1
	Building/handyman products: other/ unknown	68
	Caulking compounds and construction putties	9
	Cement	10
	Concrete	6
	Fertiliser: bead	38
	Fertiliser: other/ unknown	89
	Fibreglass	5
	Fibreglass hardener: other/ unknown	3
	Insulation material	3
	Lime (Calcium Oxide)	21
	Methyl ethyl ketone peroxide	17
	Oils: lubricating, engine, machine	92
	PCB + PBB (Polychlorinated biphenyls)	1
	Plant rooting hormone (indole butyric acid etc.)	4
	Plastic	31
	Polystyrene	20
	Rust remover: hydrofluoric acid	1
	Rust remover: other/ unknown	12
	Soil/ potting mix	27
	Soldering flux	7
	Water crystals, soil wetting agents	13
	Wetting agents, garden	10
	<i>Total for Handyman/ Tradesman</i>	<u>506</u>
<i>Laundry products</i>	Detergent, laundry	214
	Dry cleaning agent	2

	Fabric softener	13
	Ironing aid/ starch	5
	Laundry products: other/ unknown	57
	Nappy cleaner	48
	Pre-wash stain remover	69
	Total for Laundry products	<u>408</u>
<i>Metals</i>		
	Aluminium	15
	Barium sulfate	1
	Barium, soluble salts	3
	Cadmium	5
	Chromium salts	7
	Copper	13
	Heavy metal: other/ unknown	9
	Iodine (non-medical)	15
	Lead	26
	Manganese	1
	Mercury (not thermometers)	31
	Rust (iron oxide)	4
	Selenium	8
	Silver	6
	Thallium	1
	Zinc	22
	Total for Metals	<u>167</u>
<i>Misc enquiries</i>		
	13 HEALTH referral	1317
	Disposal of chemicals/ medicines etc	28
	Drink spiking	19
	Drug Information (general)	65
	First Aid, general	3
	Leaflet/ Sticker/ Pamphlet	26
	Legislation/ labelling	3
	Poison Information/ Prevention	129
	Praise	8
	Tablet/capsule Identification	21
	Website enquiry/ comment	3
	Total for Misc enquiries	<u>1622</u>
<i>Nail products</i>		
	Nail hardeners	8
	Nail polish	73
	Nail polish remover: acetone	74
	Nail polish remover: ethyl acetate	39
	Nail polish remover: other/ unknown	24
	Nail products: other/ unknown	34
	Total for Nail products	<u>252</u>
<i>Noxious food</i>		
	Ciguatera	5
	Fish poisoning (food, not envenomations)	3
	Food additives	36
	Food allergy	14
	Food poisoning	75
	Food products	141
	Food recall/ food scare	6
	Food spoilage	88
	Pet food	20
	Water (toxic/ contaminated)	50
	Total for Noxious Food	<u>438</u>

Oils

Camphor	20
Citronella oil	42
Clove oil (not toothache drops)	56
Essential oil: other/ unknown	123
Eucalyptus oil	240
Fragrant oil/ pot pourri oil	62
Massage oils	1
Peppermint oil	16
Tea tree oil	80
Total for Oils	<u>640</u>

Other household agents

Air freshener - liquid	68
Air freshener - plug in	48
Air freshener - solid	3
Air freshener - spray	63
Candle/ Wax	14
Cigarettes and tobacco products	76
Cold/ Freezer pack	93
Dyes, fabric	6
Dyes, food	3
Dyes: other/ unknown	7
Fabric freshener	5
Fire extinguisher, dry powder type	28
Fire extinguisher, foam type	2
Fire extinguisher, other/ unknown	4
Fire starters	28
Fireworks	1
Fluorescent light bulb	30
Glowstick, cyalume	207
Household:other/ unknown	16
Incense/ aromatherapy	7
Insect coils, other/ unknown	10
Insect coils, pyrethrin based	45
Insect repellants -DEET based	99
Insect repellants: other/ unknown	98
Kitty litter	23
Matches	6
Meat absorption pad	34
Naphthalene	64
Thermometer - mercury	62
Thermometer: other/ unknown	16
Total for Other household items	<u>1166</u>

Paints & similar

Paint stripper, methylene chloride based	7
Paint stripper: other/unknown	11
Paint thinner (not mineral turpentine)	28
Paint, anti-algae	1
Paint, anti-corrosion	3
Paint, lead	7
Paint, oil-based	28
Paint, two pack	9
Paint, water-based (house)	41
Paint: other/ unknown	87
Varnishes and lacquers	10
Wood stains	4
Total for Paints & similar	<u>236</u>

Personal Hygiene

Aftershave	19
Anti-perspirants and deodorants	85
Baby wipes	14
Bath oil, bubble bath, bath preparations	87
Cleanser, skin	44
Cologne	3
Cosmetics: other/ unknown	30
Creams, lotions (non-medicinal)	64
Depilatories	43
Eye cosmetics	2
Lipsticks and lip balms	17
Make-up	10
Perfume	76
Shaving Cream	9
Soap	77
Sunscreen/ suntan products	54
Talcum powder	35
Total for Personal Hygiene	<u>669</u>

Polishes

Polish, car	4
Polish, floor (inc Waxes and sealers)	8
Polish, furniture	20
Polish, metal	6
Polish, shoe/boot	7
Polish: other/ unknown	1
Total for Polishes	<u>46</u>

Stationary, arts & crafts

Arts, craft, hobby, writing products: other/ unknown	4
Blu tac etc.	11
Chalk	11
Charcoal	11
Clay	2
Correction fluid	18
Crayon	15
Office supplies: miscellaneous	8
Paint, artist (non-water colour)	13
Paint, artist (water colour)	16
Paper/ cardboard	9
Pencil	10
Pens/ ink (inc. Stamp pad ink, textas)	131
Photographic chemicals	2
Total for Stationary, arts & crafts	<u>261</u>

Total for Other

8318 22.30%

Total Poisons Involved

36314

*Some cases involve more than one poison and/or exposure by more than one route. Therefore there are more poisons involved in the statistic count than there are calls to the poisons centre.