



## Electronic Referral Management System (eRefer)

eRefer automatically converts faxed referrals into an electronic file, and has been used by the Central Referral Unit to lodge and store all referrals received at LCCH since May 2016.

eRefer Phase 2 is an expansion of this application to allow for the electronic delivery and categorisation of referrals. This will ensure every referral is accounted for and processed faster.

**The Central Referral Unit currently processes up to 400 referrals per day that arrive from GPs, community centres, and Hospital and Health Services from around Queensland.**

### No more paper referrals

eRefer Phase 2 go-live will be a staged release to all Paediatric Outpatient Departments (PODs) between Wednesday, 22 November and Monday, 11 December 2017.

Referrals will no longer be printed and delivered to the PODs, instead they will be accessed and categorised by medical officers within eRefer.

Once categorised, the referral will be finalised by an administration officer before digital upload into the ieMR.

Any enquiries can be directed to [CHQ-eRefer@health.qld.gov.au](mailto:CHQ-eRefer@health.qld.gov.au)

