

Why we engage

Through purposeful engagement, we seek to **understand first**.

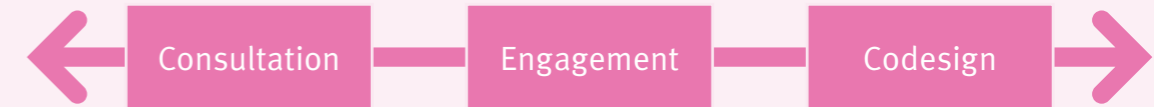
We value **listening**, and being listened to.

Lived experience informs decision making and empowers us to **add value** and **improve outcomes**.



How we engage

Our approach is agile and flexible across a continuum.



- Consultation**
 - We are proactive in asking for feedback from our workforce, consumers, community and partners
 - When we consult, we genuinely listen and learn
- Engagement**
 - We engage in ways that create safety, and allow for authentic sharing and learning
 - When we engage, it is a two-way conversation that empowers and leads to better outcomes
- Codesign**
 - We use creative methods to meaningfully codesign with our workforce, consumers, community and partners
 - When we codesign, we are sincerely open to learning, growing and creating something new

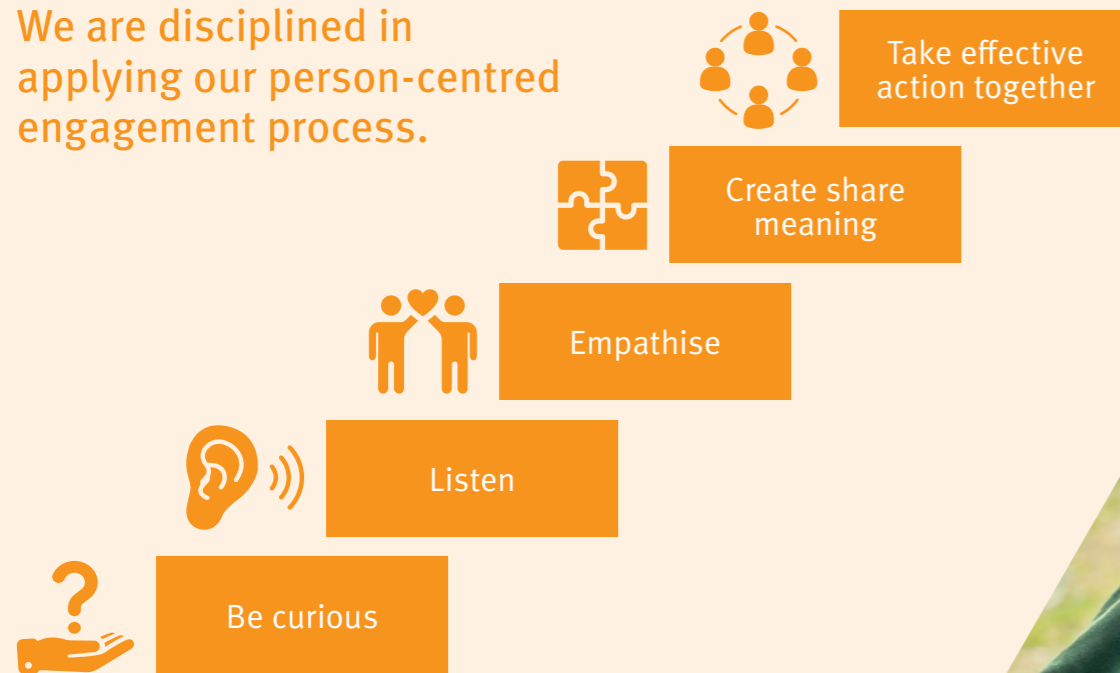
We are intentional in the methods we apply.

Engaging with purpose

at Children's Health Queensland

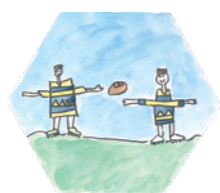
Person-centred principles

We are disciplined in applying our person-centred engagement process.



Who we engage with

We purposefully engage with the right people, in the right way, at the right time.



Respect
We are inclusive



Integrity
We are accountable



Care
We are appreciative



Imagination
We are adaptive